Access Policy Statement

PK Porthcurno, Museum of Global Communications, is committed to maximising access to our collections, buildings, events, exhibitions, and services for everyone, regardless of ability, age, gender, cultural or social background, sexual orientation, faith, language, location, or wealth. We recognise that barriers to access can occur at all levels and undertake to do everything we can, within the limitations of our buildings and resources, to minimise such barriers and to enable and offer the widest possible access and engagement for all our users.

At PK Porthcurno, we recognise that access is a complex issue which affects everyone, not just those with specific needs. As such, it must be addressed and understood throughout the organisation as a whole and embedded in our actions, programmes, plans and decisions. We will provide welcoming staff and learning opportunities for different audiences, using a variety of interpretative methods to share our collections, and promoting our activities using accessible means of communication.

We will consult regularly with our audiences, non-users, staff, and other heritage institutions and bodies to ensure the broadest possible access to our facilities, services, and collections. This will inform decisions regarding interpretative methods used to exhibit collections, use of languages, our provision of public access to the collections, buildings, and site, and how we balance this with the care and management of our collections.

PK Porthcurno is committed to increasing public access to our collections, archives and information associated with those collections, to increase knowledge and understanding of the collections we hold. The strategies we employ to improve access to these areas are laid out in our Access Plan.