



About PK Porthcurno

Award winning PK Porthcurno is the UK's only dedicated museum of global communications. Based in the former Porthcurno Telegraph Station, we are a small, accredited museum with Designated Collection status. The museum opens throughout the year and our archive is accessible online or by pre-arranged visit.

We are a small team of dedicated staff and volunteers, some of which worked and trained at the former telegraph station.

Our displays and events enable people to explore the connected world and their environment, understand the history, science, and technology of global communications, and consider what this means in their own lives.

Our Amazing Volunteers

Our volunteers are valued members of the PK Porthcurno team and play an important role in supporting our visitors' experience of the museum and its collections.

We have a wide variety of volunteer opportunities, from supporting our public services, to digitising our archive collections, and keeping our historic equipment in good working order.

As a volunteer you'll have the opportunity to make new friends, share your skills, and improve your employment opportunities. You'll also know that your time and expertise are helping to support the work of an educational charity and independent museum.

Would you like to work as part of our award-winning engagement team?

We are currently seeking volunteers to join our Visitor Services and Learning teams.

Visitor Services Volunteers:

A Front of House volunteer will be based at the front desk supporting our Visitor Services team. You will greet visitors when they come through the door, provide

information, and support with shop tasks. There is also the opportunity to enhance the visitor experience by delivering talks.

This would be ideal for someone wanting to volunteer regularly who would like to talk with people about the history of the museum, and its story of social and technological development. All training and information will be given.

Tills – admissions and retail:

- Greeting visitors.
- Selling admission tickets on the till.
- Selling retail items on the till.

Visitor information:

- Telling visitors about the museum and what is here to see.
- Answering questions about the history of the valley.
- Providing information about the surrounding area and nearby places of interest.
- Offering trail activities to families going around the museum.

Talks:

- With training and information, giving talks in our demonstration area about the history and background of the museum and how it came to be here.
- Explaining a little of the development of the technology on display.
- Demonstrating the use of some of our historic equipment.

Other:

- Helping to keep the shop looking tidy and well stocked.
- Walking through the museum checking that everything is tidy and all the interactive activities are working.

Learning Volunteers:

You will support our Learning Facilitators with the delivery of hands-on events in our dedicated learning space, outside in our sub-tropical gardens, and on beautiful Porthcurno beach, as well as out in the local community.

Our programme of Pop-Up activities take place mainly during the school holidays at PK Porthcurno, but also at other events held throughout the year.

Using a mix of science and art, our activities are designed around our museum collection, our displays, and our award-winning environmental programme Planet PK.

Activities and events:

- Provide a friendly welcome to families of all shapes, sizes, ages, and backgrounds.

- Support staff to set up and pack down activity materials and equipment.
- Support children and families to follow instructions and ideas to take part in activities.
- Count the number of people taking part in activities.
- Support staff to collect feedback from attendees.
- Willingness to travel to events in the local community is helpful.

Visiting Groups:

We are also looking to train volunteers to deliver excellent school group tours. Full training will be provided.

Recognition of volunteers donating their time is given by:

- Invites to social events.
- 10% discount in the PK Porthcurno Shop and 25% discount in Café PK.
- Free hot drink from Café PK on each day of volunteering at PK Porthcurno.
- Free tea and coffee in the staff kitchen on the day of volunteering only.
- Free entry to the Museum for the Volunteer and their immediate family (when not volunteering).
- Opportunity to join the 'Heritage Volunteer Card' scheme headed by the National Trust which allows free entry to attractions on production of the card (only available to volunteers completing the requisite number of volunteer hours per week).
- Training where possible/appropriate and work experience.

Expenses:

Volunteers are entitled to claim reasonable travel expenses and any other expenses subject to agreement, and have free parking in our car park all year.