

Telegraph Museum Porthcurno



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Porthcurno

Welcome

This is our museum



Why is our Museum here?

Our Story

The tiny Cornish village of Porthcurno was once the heart of international telecommunications, boasting the largest telegraph station in the world.

At the Museum you can discover our World War 2 tunnels, visit the Cable Hut where the underwater cables came up from the sea. You can touch our interactive displays and read about the amazing story of global telecommunications.

Before you visit

We are happy to answer your questions about the museum by telephone, post or email:

Telephone: 01736 810966

Email: info@telegraphmuseum.org

Post: Telegraph Museum Porthcurno, Eastern House, Porthcurno, Penzance, Cornwall TR19 6JX

You can arrive by car or bus. The bus stop is next to our car park.

You can park in the main museum car park.

There is a single “Blue Badge” parking space immediately outside the entrance to Eastern House.

There are three additional blue badge spaces on Old Cable Lane around 50 metres to the north of the entrance to Eastern House.

Sensory and Stimulation Guide

You can download a copy of our Sensory and Stimulation Guide from our website or ask for a copy from the front desk.



Arriving at our Museum

From our main car park you can walk up 12 steps or use a long tarmac path to get to our museum main entrance. There are 19 more steps at the top of the path or a steep slope.



You have to pull open the main door.
In the first room is where you can buy admission tickets.



This is also a shop, ask the person behind the desk for help if needed.

Sometimes you can hear and smell cooking from our cafe. If you don't like noise, we have ear defenders that you can borrow. Please ask at the front desk if you need help.

There is a men's toilet, a women's toilet and a unisex accessible toilet on the Museum ground floor.

Our Exhibitions



Go up 20 steps or use the lift to the first room of Exhibitions. The flooring is a mix of carpet, wood and vinyl.

Please do not take food or drink into our exhibitions. This helps to protect our museum.

Seating is provided in the Demonstration area. Lighting is mainly by spotlights.

Our exhibitions include information text panels, labels, listening posts, objects for handling and clothes for dressing up in!



The demonstration area is where you can sit. Regularly throughout the day there are 20 minute talks and demonstrations.

To the Tunnels

To get to our tunnels go down the 18 steps or take the lift and follow the signs that say WWII tunnels.



On the way to the tunnels you will pass as a dummy soldier. This is not a real person, he is only pretend and shows you what they wore. You will also pass areas outside.



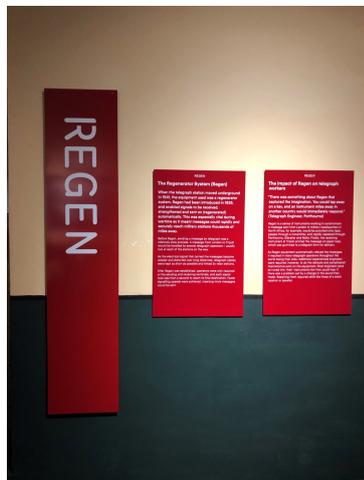
The Tunnels

As you walk into the tunnels you may hear loud noises that sound like planes, alarms and explosions.

This is what the way into the tunnels looks like:



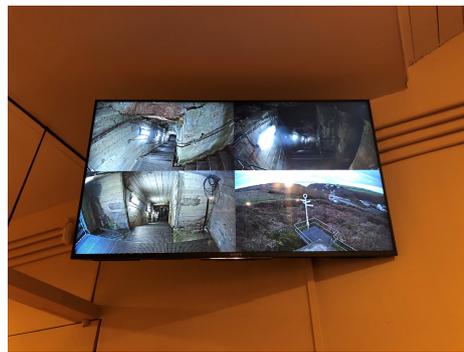
The exhibitions in the tunnels are all on one level and there is vinyl flooring. There are things you cannot touch in here.



You are allowed to touch the interactive displays.



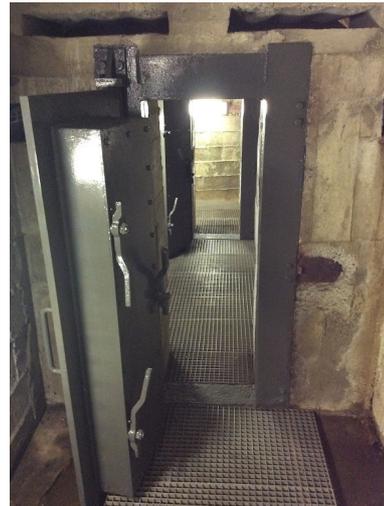
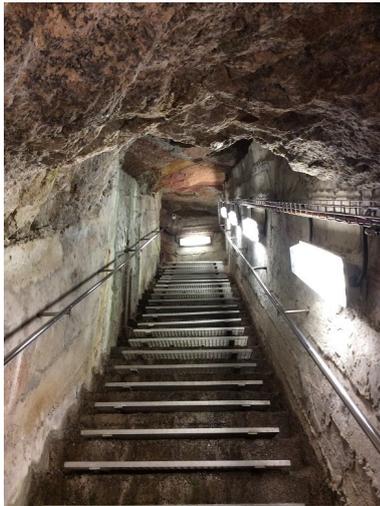
There are 120 tunnel escape stairs you can go up. You can see what the escape stairs are like before you choose to go up on a screen.



The escape stairs are through a grey door you will have to pull open. You will have to borrow a blue or yellow helmet to go up the escape stairs.



The stairs are steep and have thin doorways to walk through.



Please replace your helmet when you come back down.

Some of the corridors in the tunnels are long, some well lit spaces and other more darker areas.



There are toilets signposted at the end of the tunnels before you exit. There are three unisex toilets in the tunnels, one of which has been adapted to be accessible.



The Wilshaw Building

Our Wilshaw building contains our Clore Learning Space (for Museum activities) and the Archive Search Room.



This building is not generally open to go into unless there are activities on. You can go in up 6 steps or use a level walkway from the main car park.

Our Learning Space is well lit and the floor is wooden.



In this building there are three unisex toilets, one of which has been adapted to be accessible.

The Gardens

Our gardens are grassy and you can find some large sculptures here. In the garden there are some narrow wooden steps which can become slippery when wet.

There is also a small play park and picnic area close to the main car park.



There is also a cable trail that can become muddy in wet weather.

If a Fire alarm is sounded go to our Fire Assembly Point in the garden. Our staff will be happy to help you find this.



Our full accessibility guide is available online at telegraphmuseum.org/access